



# Calgary New Years' Pre-Booking Form 2021

Fax: (403) 243-5425

E-Mail: [servicerequest@keysplease.net](mailto:servicerequest@keysplease.net)

Requests for New Years' Eve time calls must be received no later than 4:00 p.m., December 27<sup>th</sup>, 2021.

Keys Please® has an obligation to our clients, ensuring our units arrive in a timely manner. We require the assistance of our time call clients to assure our commitments are met. The driver will call you when he/she is on the way to pick you up. When the driver arrives you have a maximum of 5 minutes to be ready to go. No waiting time in excess of 5 minutes will be allowed. If you are not ready to go the driver will leave and you will forfeit your deposit.

### Terms and Conditions:

1. We **CANNOT** guarantee an exact time. We require a half hour tolerance on either side of the time requested.
2. All time calls within city limits require a fifty (\$50) dollar credit card deposit. (For trips originating out of city limits, the deposit amount is one hundred (\$100.00) dollars). **The deposit will be applied (upon completion of this trip) towards the cost of the trip or will be used as a non-refundable deposit with the following occurrences:**
  - a. You wish to change any part of the information you have supplied below.
  - b. The driver cannot reach you by using the phone number you have supplied.
  - c. The driver arrives and you are not ready to leave in five (5) minutes. This applies if the unit is on the half hour early side as well.
  - d. You wish to change your destination address after the driver arrives.
  - e. The driver cannot find you at the pick-up spot.
3. Our driver will contact you using the phone number you have supplied when they are on their way to pick you up. **Please be aware the driver will attempt calling three times and if they do not get an answer they will cancel your call and this will also result in the forfeit of your deposit.**
4. You will be contacted via phone to be advised of your confirmation number or the need to have your requested time adjusted due to volume. Your credit card will not be processed until this step has been completed.

**There are NO exceptions to the above.**

I, \_\_\_\_\_ have read, understand and agree to the above conditions and will forfeit my deposit if the above conditions are not met. I authorize a deposit of fifty (\$50.00) dollars to be placed on my credit card supplied. (\$100.00 for trips originating out of city limits). I understand it is only a pre-authorization and the pre-authorization is only processed if the services requested are not completed. I understand the services rendered will still require payment to the driver upon completion.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### Trip Information (Ensure this information is accurate and will not need any changes.)

Name:	Contact Phone #:
E-Mail Address:	
Date Required (include day of the week):	
Time Required (must be on the hour or half hour):	
Pick Up Location:	
Pick Up Address:	
Destination Address:	

### Credit Card Information

Card Number:	Expiry Date:
Cardholder Name (print):	CCV Code:
Cardholder Signature:	

<b>Office Use</b> - Processed By: _____ Date: _____ Time: _____ Confirmed Time: _____
Changed Requested Time to: _____ Advised: _____ Confirmation #: _____